

United Bank & Trust Company has been informed that several of our customers, as well as non-customers have received automated telephone calls telling them their Debit Card(s) have been *blocked* or *frozen*, etc.

THESE CALLS ARE A SCAM. Fraudsters are dialing random numbers in the area attempting to obtain customer account information in order to use that information to gain access to customer accounts for purchases and to make ATM withdrawals. PLEASE DO NOT PROVIDE ANY PERSONAL OR CONFIDENTIAL INFORMATION REGARDING YOUR ACCOUNTS.

Please rest assured that United Bank & Trust Company has not been compromised and all customer account information is secure.

If you received this Voice Phishing call and did provide your Debit Card or any other personal account information, please contact us immediately at

800-873-0236

Monday – Thursday 8:00 a.m. to 4:30 p.m.

Friday 8:00 a.m. to 6:00 p.m.

so we can take preventive steps to protect your Debit Card(s) and/or account(s).

If you received this call and did provide any personal or confidential information regarding your accounts, but are not a United Bank & Trust Company customer, we suggest as a precautionary measure, you should contact your financial institution.

United Bank will never request personal or confidential information via phone, email or text. If customers question the validity of a request they should hang up and call the bank directly using a number they know is valid.